

BIRTHDAY PARTIES

Frequently Asked Questions

What time should I arrive?

Your arrival time is on your confirmation letter and is 15 minutes before your party time. The arrival time is different from your birthday party time.

Where do I meet the party host?

Please assemble your group in the lobby and check in at the information desk. Your party host will meet you 5 minutes before your party time.

What happens with late arrivals?

When you arrive, please tell the host that someone will be late. Late guests must check in at the information desk in the lobby. They should mention that they are your birthday party guests and we will take them to the party room.

What does admission for twelve persons include?

Admission provides access to all of our exhibits and galleries. This includes live science demos at the Peter Brown Family Centre Stage and access to the Science Theatre.

How many adults are required to attend?

We require at least one adult per party. We recommend one adult per five children.

Do we receive a guided tour?

Visits are self-guided. You can explore TELUS World of Science at your own leisure before or after the party.

What kind of meal is included in the birthday package?

You will have a choice of pizza or meals offered by Triple O's White Spot. For pizza meals, each guests can have their own choice of topping and drinks. You are not limited to having 10 slices of the same topping. For Triple O's meals, you have a choice of a burger, a hotdog or a sandwich. Triple O's meals includes a drink (by the pitcher per 6 people) and a side of fries or carrot sticks and dip. Please tell us about any food allergies. Charge will apply to all additional items. Food is ordered in advance and due the Wednesday before the date of your party.

How is the party room decorated? Can I bring my own room decorations?

The party room is decorated. Please let us know beforehand if you'd like to bring in your own decorations as well. You will only have 15mins prior to the party to apply these decorations.

Is my deposit refundable? What if my child is sick and I have to cancel?

Your birthday party deposit is refundable with fourteen days' notice. If your child becomes sick before your party date, you may reschedule without penalty.

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I'm a Member. What kind of discount do I receive on the package?

Members save \$36 on the birthday package and pay only \$16 per additional person.

Can I use my friend's/cousin's card to receive a Member's discount?

Membership privileges are non-transferable. If you're purchasing a Membership before your party date, please notify us and we'll adjust your package price. Call 604.443.7510 for more information.

Can I bring adults in the place of some of the children in the package?

Our basic package includes 12 people with a maximum of 2 adults. Any additional guests, children or adults are welcome for an extra \$18 each (\$16 for Members). Members are included in the total number of attendees and are charged the extra guest rate if it exceeds the package total.

How much are loot bags, what do they contain and for which ages are they appropriate?

We customize our popular and fun-filled loot bags depending on your child's age. Choose from Preschool (ages 4 and under) \$5, Primary (ages 4-8) \$7 and Intermediate (ages 8 and up) \$8.

Is admission to the OMNIMAX® Theatre included in the birthday package?

Admission to the OMNIMAX Theatre is optional. You may add an OMNIMAX film to your party for only \$4 per person. We recommend this for children ages 6 years of age and up. Please call us at 604.443.7500 or visit scienceworld.ca/omnimax for film schedules.

How does parking work?

Parking charges are:

2 hours = \$5

4 hours = \$8

6 hours = \$10

Day max = \$12

Early bird = \$7

The parking meters operate on a pay by stall system. Your ticket or receipt doesn't need to be displayed in your vehicle's dashboard. However, if you can't read the stall number, pay for stall 255 and place the ticket on the dashboard.

When paying, enter the stall number then choose the required length of time. The expiry time will be printed on the receipt. The three meters out in the parking lots will only accept credit cards. The two meter(s) at the front entrance will accept both coins and credit cards.

Members! Receive \$1 off for four or more hours of parking—bring your parking ticket to the admissions desk.