

# Birthday Parties

## survey

<b>Please fill out this survey and return it by:</b>		<ul style="list-style-type: none"> <li>• Mail to: TELUS World of Science 1455 Quebec St Vancouver, BC V6A 3Z7</li> </ul>	<ul style="list-style-type: none"> <li>• Email: reserve@scienceworld.ca</li> <li>• Fax: 604-443-7431</li> <li>• Giving it to the party host on the day of the party</li> </ul>			
<b>1. How far in advance did you book your birthday party?</b>		<input type="radio"/> Less than one week <input type="radio"/> 1-2 weeks <input type="radio"/> 2-4 weeks <input type="radio"/> More than 4 weeks				
<b>2. Were you able to book the date you required?</b>		<input type="radio"/> Yes <input type="radio"/> No				
<b>3. Did you receive a thorough explanation of the following?</b>						
Birthday package details <input type="radio"/> Yes <input type="radio"/> No		Cancellation policy <input type="radio"/> Yes <input type="radio"/> No				
Booking/Confirmation procedure <input type="radio"/> Yes <input type="radio"/> No		Cost/Payment procedure <input type="radio"/> Yes <input type="radio"/> No				
<b>4. Was TELUS World of Science your first choice for a party?</b>		<input type="radio"/> Yes <input type="radio"/> No				
<b>5. Was this your first time attending a party here?</b>		<input type="radio"/> Yes <input type="radio"/> No				
<b>6. Were you already a member when you booked?</b>		<input type="radio"/> Yes <input type="radio"/> No				
<b>7. How did you hear about our birthday parties?</b>		<input type="radio"/> Membership brochure				
<input type="radio"/> Currents newsletter <input type="radio"/> Friend		<input type="radio"/> Newspaper/Magazine ad				
<input type="radio"/> Our website <input type="radio"/> West Coast Families		<input type="radio"/> Other:				
<b>8. Would you book another birthday party in the future?</b>		<input type="radio"/> Yes <input type="radio"/> No      If no, why not?				
<b>9. Would you recommend a TELUS World of Science birthday party to a friend?</b>		<input type="radio"/> Yes <input type="radio"/> No				
<b>10. What did the birthday child remember most about the party?</b>						
<b>GENERAL EXPERIENCE</b>		Excellent <b>5</b>	<b>4</b>	Adequate <b>3</b>	<b>2</b>	Poor <b>1</b>
Greeting upon arrival (felt welcome)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Science World exhibits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall package value	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<b>11. Was the birthday child's involvement in the science demo satisfactory?</b>		<input type="radio"/> Yes		<input type="radio"/> No	
<b>12. Was the science demonstration appropriate?</b>		<input type="radio"/> Yes		<input type="radio"/> No	
<b>BIRTHDAY PARTY HOST</b>	Excellent <b>5</b>	<b>4</b>	Adequate <b>3</b>	<b>2</b>	Poor <b>1</b>
Informative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organized	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interactive demo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extended activity <i>(for non-food party if applicable)</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Comments:</b>					
<b>PARTY ROOM</b>	Excellent <b>5</b>	<b>4</b>	Adequate <b>3</b>	<b>2</b>	Poor <b>1</b>
Sufficiently decorated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your Triple O's dining experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amount of room time for the party	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loot bags (if purchased)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>THIS SECTION IS OPTIONAL:</b>					
<b>Your name:</b>					
<b>Name of the birthday child:</b>			<b>Child's age:</b>		
<b>Name of the birthday party host:</b>			<b>Date of birthday party:</b>		
<b>Comments or suggestions:</b>					
<b>Thank you for taking the time to fill out this survey. We appreciate your business and value your comments!</b>					
<b>For office use only. Do not write in this field.</b>		<input type="radio"/> CS	<input type="radio"/> ED	<input type="radio"/> SO	Posted: _____