



VOLUNTEER OPPORTUNITY

Position: Science Facilitator Assistant
Reports to: Managers, Visitor Experience

Science World is a charitable non-profit organization that, through science and nature, ignites wonder and empowers dreams.

Position Description:

Under the direction of the Visitor Experience staff, you will perform a range of duties at Science World, all designed to make our visitors' experience spectacular! This is a great opportunity to develop your customer service and communication skills, while at the same time learning a bit more about science. Past volunteers have spoken of how much the placement helped them to grow their confidence, and in turn has developed their leadership skills. Volunteering at Science World gives you the chance to grow your workplace skills in a nurturing and supportive environment.

Availability Commitment:

We require our talented work experience volunteers to commit to a minimum of **60 hours** or **80 hours** over the course of the 23-day placement period. For the most part, you can choose the days you can work out of the 23-day period, as we understand that flexibility is important to achieve work/life/school balance!

Key Responsibilities:

- Provide our visitors with friendly, fun, awesome, wow, and memorable experience.
- Positively influence attitudes towards science, technology, and creative thinking by performing gallery demonstrations, and explaining exhibits.
- Enhance the customer experience through science games, activities and demonstrations.
- Ensure a safe, clean, secure environment for our customers.
- Model and reinforce Science World's health and safety policies (i.e. daily health checks).
- Assist with security measures and lost child processes.
- Assist with school group entry and direction.
- Assist in the smooth operation of all ancillary services.

"Perks"

- Free admission to Science World over the course of your placement.
- 25% discount at the science store and 15% discount at the Triple O's restaurant over the course of your placement.
- After successfully completing your volunteer service, you will receive 1 free pass for every 40hrs of volunteering service to visit us in the future.
- Professional development in the form of "Zingers" (further mini training sessions that take place from 8:30-9:00 am).
- Candidates who successfully complete the program will be invited to apply for a paid job in the summer following their placement. Please note that this is highly competitive, and we typically receive many more applications than we have positions available.

Qualifications:

- Work experience volunteers must be at least 16 years old.
- A desire to work with children/the public.
- A love of science is an asset.

It is conditional on pre-employment at Science World to be fully vaccinated against COVID-19.

For more information, please visit www.scienceworld.ca/hswe.